



Case Study – ISO14001

Getronics (UK) Ltd

About Getronics and Getronics (UK) Ltd

Getronics is a global ICT services and solutions company with offices in 30 countries and more than 22,000 employees. It provides a broad portfolio of advanced technology services to customers ranging from banks and insurers to retailers and public sector organisations.

Getronics (UK) Ltd is a subsidiary of Getronics and operates from strategic sites throughout the British Isles.

Requirements

Due to a growing demand from within the supply chain and an ongoing desire to maintain its position as a leader in its sector, Getronics (UK) Ltd chose to look for a supplier of environmental management services to work at all levels within the business.

The aim was to develop and implement an effective Environmental Management System compliant with the requirements of ISO 14001.

“We set EDP a tight timescale for ISO 14001 certification. I am pleased to say that EDP was able to meet that timescale and they have embedded an effective Environmental Management System into our business”.

Roger Tenant
Director of Real Estate, Getronics (UK) Ltd



Solution

Although determined to move forward with environmental management, in the initial stages Getronics was not sure how to progress and therefore EDP worked with the company to devise a strategy and scope for environmental improvement initiatives.

Due to the client facing nature of the business, it was essential that the environmental improvement initiatives could be independently approved. It was therefore agreed that certification to the ISO 14001 Standard was the way forward.

The project implementation began by assessing the environmental impact of all sites within the scope of the Environmental Management System. In addition, the company's level of compliance with environmental legal requirements was assessed. Following these assessments, a number of environmental improvement initiatives were agreed with the senior management team.

EDP then developed and executed a route map for achieving ISO 14001 certification within the business.

The route map involved:

- Improving the level of environmental awareness within the business
- Developing system documentation in order to meet the procedural requirements of ISO 14001
- Developing systems to track the environmental performance of the business
- Providing training for employees who had key environmental responsibilities
- Providing ongoing advice relating to environmental improvement initiatives

Conclusion

Roger Tenant, the Director of Real Estate at Getronics comments:

"We knew it was critical for the business to achieve ISO 14001 and we set EDP a tight timescale for certification. I am very pleased to say that the people at EDP were able to meet that timescale and they have embedded an effective Environmental Management System into our business."

"One of the things I particularly liked about the way the service was delivered was the honesty and flexibility of EDP's advisors. When we went in the wrong direction EDP's representatives weren't afraid to tell us, and the good thing was that they always had ideas to get us back onto the right track. As our needs changed during the implementation of the project, EDP was able to meet those needs with the minimum of fuss".

Getronics has seen the benefit that improved environmental performance can bring. In addition to internal cost savings through improved resource efficiency, the fact that the company can demonstrate improved environmental performance to its stakeholders has been a key factor in retaining existing business and winning new business.